

**COMMENTS FROM COMMUNITY KEY SERVICES DIALOGUE
OCTOBER 13, 2009 – FRED ARCHER CENTER**

What do you like best about Tucson? What would you most like to see improved about Tucson?

LIKES

- Ability to start own business
- All kinds of cultural events like Fourth Avenue Street Fair, Tucson Meet Yourself, Mariachi Conference
- Back to Basics program
- Centers work well together
- Channel 12
- City land law and land codes/protection of open space
- City parks, especially Reid Park
- Climate
- Community Centers
- Community College – University
- Cultural diversity
- Culture, mixed community
- Diverse environment
- El Rio Project
- Education opportunities
- Environment
- Four hours away from Mexican beach, Rocky Point
- Friendly place
- Good mix of people
- Good pace
- Grandparents owned business
- History of area
- History, vibrant arts, theater
- Large City but seems like small town
- Like liberal climate opposed as to other large cities
- Like proximity to major parks and Desert Museum, Tucson Museum of Art and University likes University of Arizona and Tucson
- Like this process (community dialogues)
- Mayor and Council approachable
- Mountains/views
- Mount Lemmon and Bear Canyon
- Multi cultural aspects
- Museum of Art
- Natural environment
- Nature/exercise
- Not Phoenix
- Open space
- Our Arts organizations (Theater/Symphony)
- Parent involvement
- Parks and Recreation programs
- People
- Politically progressive comparatively
- Pro-environment

- Progressive thinking with projects/dialogues thinking ahead
- Pro-neighborhoods is great organization
- Proximity to border
- Public Access channel, but needs better advertising
- Public use computers
- Relaxed atmosphere
- Resources
- Romero's support for nonprofit and environmental initiatives
- Schools – Sports programs
- Small town feeling
- Snowbirds bring life experience from elsewhere
- Strong support for local business
- The people – caring
- Transient Pop
- University town
- Weather

IMPROVEMENTS

- Address needs of neighborhoods - speeding, parking on sidewalk, loud music
- Animal wellbeing
- Balances business
- Better appreciation for needs of senior citizens
- Better public transportation
- Bike paths
- Bike routes/public transit
- Broader input base for economic development
- Buses
- Camera lights interfering in lives
- Climate
- Community involvement
- Community organization development
- Dog fighting
- Don't want to be Phoenix
- Easy access without driving
- Economy less based on growth and more on education
- Education opportunities and assist Health Human Services
- Eliminate duplication of services – City/County
- Environment protection laws
- Focus on education
- Greater affordable housing
- Greater opportunity for film industry
- Illegal breaking
- Improve communication regarding resources available
- Improve roads
- Infrastructure
- Issues of mental illness, bipolar, depression, more support groups
- Jurisdictional cooperation
- Lack of progress – GREEN
- Less bickering in City Council
- Less Police interference
- Light rail
- More annexation
- More consistency towards investment

- More support for traditional public education, opposed to charter schools
- Need better funding for arts
- Need more information on organization and development to neighborhood groups
- Not using CAP water
- Phoenix – things get done
- Planning for resource scarcity
- Police at schools and neighborhood involvement to increase and perception of Police and create better relationship
- Progress of not concept
- Promote urban density
- Public education
- Public transportation
- Regional planning
- Revitalize downtown
- Rio Nuevo – wasteful
- Road conditions
- Road repair/MTM/"potholes"
- Roads need to be improved
- School system manage funding better/keep kids in school and better dropout rate which lowers crime rates
- Strays
- Transparency and accountability – ex downtown development
- Transportation alternatives
- TUSD education standards improvements
- Veterans, displaced workers and homelessness needs to be addressed
- Vision for the future
- Vision of City-improved 10-year plan
- Zoning laws too loose – cramming too much into University area
- Walkability
- Wasting on Rio Nuevo planning
- Way to provide for healthier environment for small businesses
- What improvements?

What services would you like to maintain or cut? Why?

MAINTAIN

- All minor percentage – 1% to 11%
- Civics Arts and Culture
- Civics, Arts and Culture – draws
- Crime Prevention – we have enough resources
- Economic and Workforce
- Economic and workforce development
- Environmental programs
- Fire – help community
- Housing and Human Services
- Introduce people to Tucson
- Maintain affordable housing and Human Services
- Maintain KIDCO
- Neighborhood investments gets the community together
- Neighborhood Support assists in lowering crime especially high crime gang areas

- Need foot and bike patrols relationships
- Neighborhoods
- Parks and Recreation programs, classes, libraries, sports, facilities, great ROI
- Parks facilities
- Parks is more than grass
- Parks – no need to extend – maintain programs
- Planning and Development
- Planning and Development Services
- Police and Fire
- Police and Fire – no changes
- Police – even increase
- Police Patrols
- Police presence in community and at functions, peace keepers, part of community, not revenue generators through tickets
- Public safety
- Senior services
- Social interaction
- Streets are horrible – how could they be cut anymore?
- Supplement animal wellbeing
- Transportation and Streets
- Use a scalpel rather than an axe
- Youth engagement – lots of diverse interaction
- Zoning – Planning and Development

CUT

- All pools in wintertime, survey if being use, if not – cut it
- Annexation user pay don't give away land to the hotel, they should pay for everything
- Bussing because they already get a lot of discretionary money
- Can't cut anymore
- Channel 12
- Civic Arts and Culture
- Civic Arts and Culture – “should sustain themselves”
- Clean median with freed up time
- Cost benefit analysis for economic workforce development (does the investment make sense? What is our ROI?)
- Cut nonprofit agencies – phase out funding
- Doesn't know enough to cut
- Downtown planning
- Equal cut across board
- Kennedy Park/Sabino – noise issues
- Metropolitan Education Commission and Women's Commission
- Neighborhood Support Services and Mayor and Council
- Police – more neighborhood watch
- Police – reallocate funds to prevent crime
- Portion of Transit system to make it more efficient
- Recycle 2x/month
- Release minor offenders
- Sister Cities
- Spring training maintenance
- Tennis programs at Parks and Recreation
- Tucson Pops
- Wants to leave more in

**What new resources, revenues or efficiencies should be pursued?
Explain.**

- Also fines for cell phone use in cars
- Asset based community development target issues
- Audit departments – annually, and outside agencies
- Better coordination among agencies, too separate – resources together would accomplish more
- Better volunteer programs – incentivize for money – education
- Build into property taxes more money for schools so they don't need override and bond
- Charge for Parks and Recreations services, e.g. in betweeners, club incremental raises
- City and County need to work better especially Parks and Streets
- Consider zero based budget
- Consolidate anything dealing with students
- Consolidate nonprofits with similar missions
- Consolidate City and County Services in Administration
- Consolidate services with County
- Consolidation efficiency within Police Department
- Cut loopholes in renters tax
- Educate public on process (town halls)
- Employee identify efficiencies and reward them for their ideas
- Fee recovery on Police fees
- Fees going to Phoenix
- Friendlier development services
- Gas tax
- Greater use of community service for adults and juvenile regarding minor crimes
- Greater use of inmates
- Higher usage taxes on electric and water
- How to connect people within older neighborhoods
- Increase DUI fines for individuals and bars astronomically
- Increase environmental service fees
- Increase recreational facilities fees – Reid Park, Kennedy Park
- Increase sales tax – 1 cent dedicated to Police and Fire
- Increase sales tax (small)
- Increase sin tax – liquor, cigarettes
- Index fees to rate of inflation
- Jurisdictional efficiencies, e.g. roads, maintenance
- Kids have way too much free time – need to be put to work
- Mandatory public announcements, 30 seconds, 6x, 6:00 – 9:00 p.m.
- Parental responsibility fees or tax
- Parks don't look @ income for service – more fees
- Police – juvenile offenders, minor offenders, cost savings, citizen volunteers – training, certified
- Raise non-spay and neuter fees
- Recycle pickup 2x/month instead of 4x/month
- Recycling, animal services/wellbeing
- Resources need to be broadly defined as “information and education” too
- Responsible management of resources
- SCORE – retired executives should work on economic development
- Street use tax – in property tax for City and County residents

- System for ballot propositions need to be simplified and localized to neighborhood – need more dialogue
- Temporary tax until economy recovers
- Toll roads
- TUSD keep kids in school because they get paid per kids basis
- Use K- College students for community service and make it requirements for credit – or actual class (ex: college student planning, high school student plant and cleanup and middle school for Parks and Recreation)
- Use National Guard
- Use prison labor for Streets and Environmental Services
- User pay
- Volunteers with specific expertise
- Willing to pay more taxes – property

What services should we invest in for our community's future?

- Accountability standards
- Affordable and sustainable housing – believe in a safe and decent place to live
- Animal wellbeing/welfare
- Attract industries paying high money
- Attract young creative professionals
- Attract more businesses to Tucson that support existing businesses – need to hire locals
- Be more green
- Build a sense of community pride to invest in improving our neighborhoods
- CAP lake – raise water table, recreation, businesses, Parks and Recreation
- COT can't do it all, public education
- Classes and programs – preschool service – kid creation invest in kids and elderly
- Community connections – everyone looks out for each other
- Community dialogue and involvement in budget planning process
- Community mobilization (pro-activity/advocacy)
- Consistency across the board in regulations – create level playing field
- Create incentives for neighbors to form associations - regular scheduled meetings for City to get input through Community Services Department
- DES programs
- Dialogue between citizens and government like this process – we need more of this
- Diverse transportation options
- Educate workforce for industries we want to attract – high skilled/high wages (high end diplomas/general/vocational)
- Education
- Encourage services that enhance our cohesiveness
- Engage youth, activities
- Environmental programs
- Explanation of propositions 200's and 400's
- Fix streets and transportation
- Focus on economic and workforce development
- Focus on planning and development
- Focus on transit, planning, economic workforce, transportation
- Good government representation
- Good teachers
- Have more Police or maintain programs on volunteering neighborhood watch

- Have Tucson as a convention Mecca
- High tech industries
- Housing and Human Services
- Invest in programs that continue to make Tucson attractive to seniors
- Invest livable, sustainable community
- Investment in rehabilitation of juveniles, don't just throw them in jail
- Make people take care of neighborhood
- Mentor type programs in the schools by community leaders
- More collaboration with Puerto Penasco in Mexico
- Much stronger environmental restrictions on development
- Need to support veterans, especially those with brain injuries and mental illnesses
- Neighborhood Resources Department – need outreach arm – “once we became neighborhood association we accomplished so much”
- Neighborhood Resources Department knock on doors and get citizens involved
- Neighborhoods, Parks and Recreation, Housing and Human Services
- Newsletter
- Non-prejudice – ad campaign
- Optics industry, bioscience, software, solar industry
- Parenting classes to develop better kids
- Phoenix has services for seniors going to zoo
- Planning and Design Services – take a long time to get things done
- Program for seniors who don't qualify for Sun Tran or Van Tran
- Public Safety – lots of gangs
- Quality transportation – no gum on seats, no urine smell, no graffiti
- Real money amount, attach it and sustain itself
- Serious commitment to neighborhood watches
- Technical training in solar and renewable resources
- TREO blueprint
- Try to be pro-active
- Use native planting – private, public, xeriscaping
- Volunteering everywhere
- Workforce development – job training
- Youth crime prevention programs